



55 Kingsgate
Lake Oswego, Oregon 97035
(503) 534-2323

December 15, 2010

Raymond Near, President,
Saxton Bradley
801 SW 16th Street, Suite # 200
Renton, WA 98057

Dear Raymond,

I want you to know that I enjoyed meeting you earlier this fall during your visit to the Oak Creek Lab. You and your employees really believe in providing an excellent product and our lab is a reflection of your company's high standards.

I would also like to commend your Oregon staff for their leadership and expertise in starting up the Oak Creek Science Lab. As I shared during your visit, Troy Williver is a truly top-notch ambassador for your company. He is a great listener with excellent follow-through. Troy went way beyond the call of duty to ensure that every last detail was addressed this past summer and fall. When all of the furniture and equipment arrived as promised, we were really excited but when your staff put in the extra time needed to set up the lab before Back to School Night, we were ecstatic. Troy has also done a wonderful job answering staff questions and providing an instructor for inservice as well. Your company's customer service is the best.

Please feel free to use me as a reference if administrators or teachers from other school districts have questions regarding your products and services. I would be happy to share our experience at Oak Creek.

I wish you the best this holiday season and in the New Year.

Sincerely,

Karen Lachman
Principal, Oak Creek Elementary